



## WHY VITALCARING GROUP

At VitalCaring, our goal is simple: to deliver compassionate, one-on-one quality home health and hospice services to our patients in the comfort of their own home. Our interdisciplinary care teams are focused on supporting our patients wherever they are in their healthcare journey so that our patients can achieve their healthcare goals.

### WHY CHOOSE US?

VitalCaring is led by a team of professionals that have spent decades shaping today's home-based care industry. Through this experience, we know what it takes to create a culture of caring so that our care teams feel empowered and supported. We're providing the tools and resources they need to deliver an exceptional patient experience at every interaction. At VitalCaring, our team is the difference!

### OUR PEOPLE

As a national leader delivering exceptional home health and hospice care to our patients, we believe and operate on the principle that by caring for our people, they in turn, can deliver the very best care to our patients.

We provide compassionate, one-on-one patient care that's supported by teams of like-minded individuals who benefit from a supportive culture. At VitalCaring, employees have the opportunity for personal and professional growth so that we can be our best as we work collectively toward the same goals.



[VITALCARING.COM](https://www.vitalcaring.com)

## DISEASE AND CONDITION MANAGEMENT PROGRAMS

This program is designed to help our patients better manage their disease or chronic condition by providing coaching, personalized care, self care tools and educational materials.

- Respiratory (COPD, Pneumonia, COVID-19)
- Arthritis (Osteoarthritis and Rheumatoid)
- Chronic Kidney Disease
- Coronary Heart Disease
- Diabetes
- Heart Failure
- Hypertension
- Pain Management
- Post-operative Care
- Stroke Care
- Cancer Care
- Wound Care

## ENHANCED PATIENT CARE AND SUPPORT

We augment our in-home support with two distinctive programs that are designed to support our patients wherever they are in their healthcare journey.

- **Our Care Transitions Program** is designed to complement your patients' discharge plans to help reduce hospital readmissions and to support safe and effective transitions from acute care settings to home.
  - Transition Services
  - Follow-up Appointment
  - Medication Reconciliation
- **The VitalCaring Connection** delivers one-on-one telephonic support to our patients. Our team of highly skilled registered and licensed nurses are proactively engaging patients before, between, and after visits to make sure patients receive the guidance they need and are following care plan instructions.

Through the use of advanced analytics, the team can quickly identify and connect with High acuity patients who may be at risk of rehospitalization or decline in health status.



## PATIENT EDUCATION

We know receiving a new diagnosis or managing a chronic disease can be challenging. At VitalCaring, our team of experts have designed education tools so that our patients are able to manage their life with a disease and optimize their health. Our team integrates patient education into their care workflow to enable personalized coaching,

- Our clinicians teach from **actionable patient education booklets**. These booklets are designed to inform and remind patients of daily actions to take to manage their disease process.
- **Zone Tools**, a one-page reference guide, are designed to help educate home health patients in managing common health conditions by promoting patient self-management of the disease process and teaching the patient about symptom awareness and the timing of actions to be taken.

## DATA, TOOLS AND SUPPORT

We are committed to making sure our clinicians have the data, tools and support needed to help our patients manage chronic diseases and experience a better quality of life. New technology and tools enable us to assign a health risk status to our patients so that we can put clinical steps in place to improve their health and keep them on their plan of care.

- Predictive analytics helps guide point-of-care decision making to reduce hospitalizations and improve care efficiencies
- Physician specific protocols
- Technology to support advanced clinical pathways
- Medication management
- Outcomes report



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